

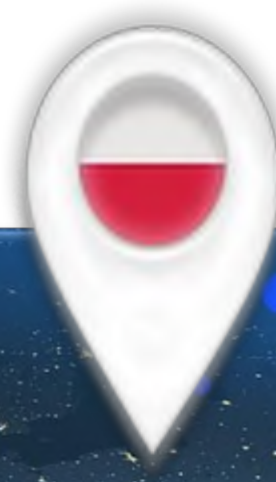


CAF in Poland

CAF2020 – Towards Public Administration Reform and European Integration



Poland – here we are



38,5 millions inhabitants
3,5 millions employed in public sector
900 000 working in public administration
120 000 working in civil service

Institutions involved in CAF promotion and implementation



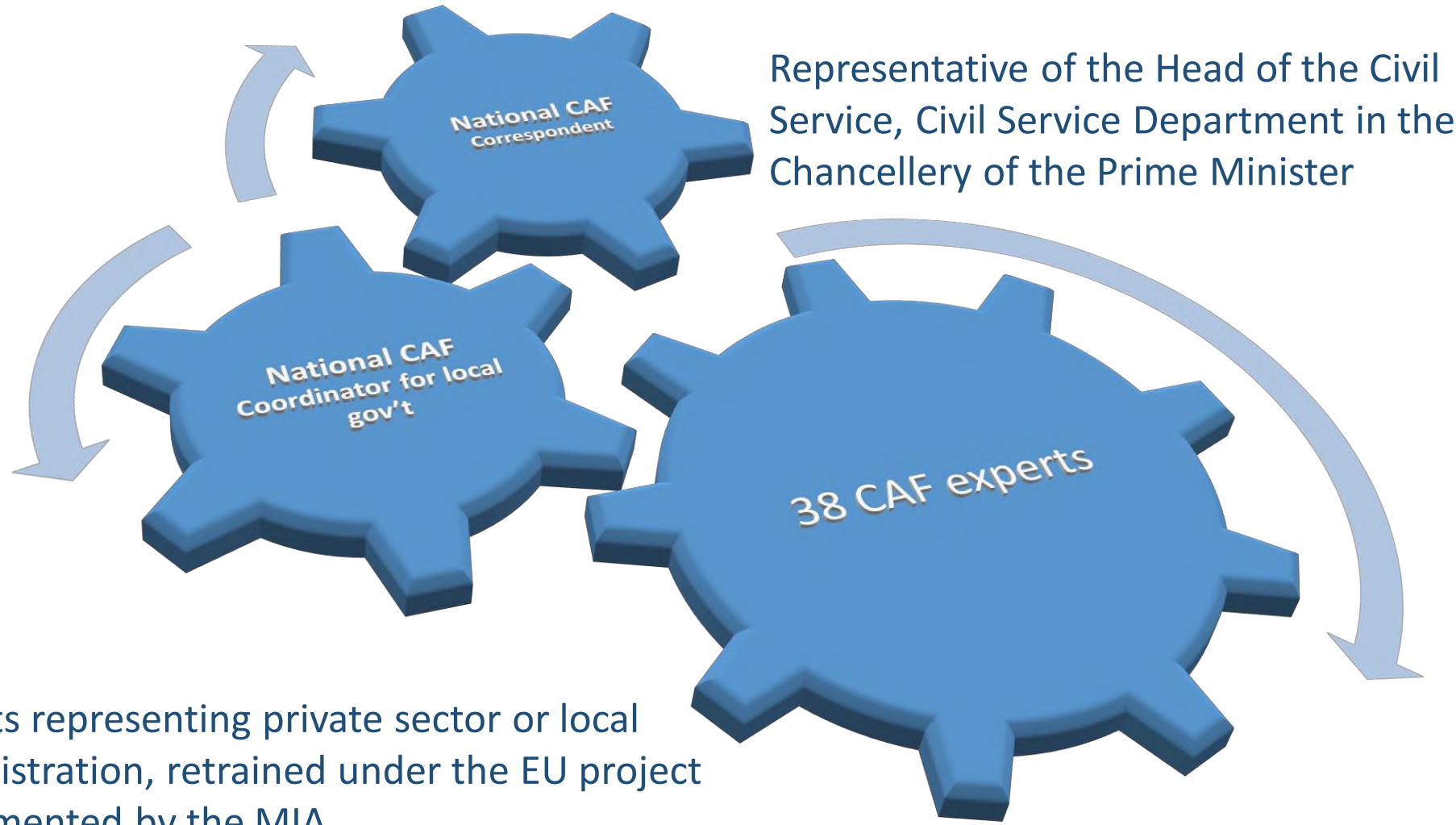
Civil Service
Departament
Chancellery of the
Prime Minister



National Institute for Local Government

Structure of the Polish „CAF Network”

– main actors



Representative of the Head of the Civil Service, Civil Service Department in the Chancellery of the Prime Minister

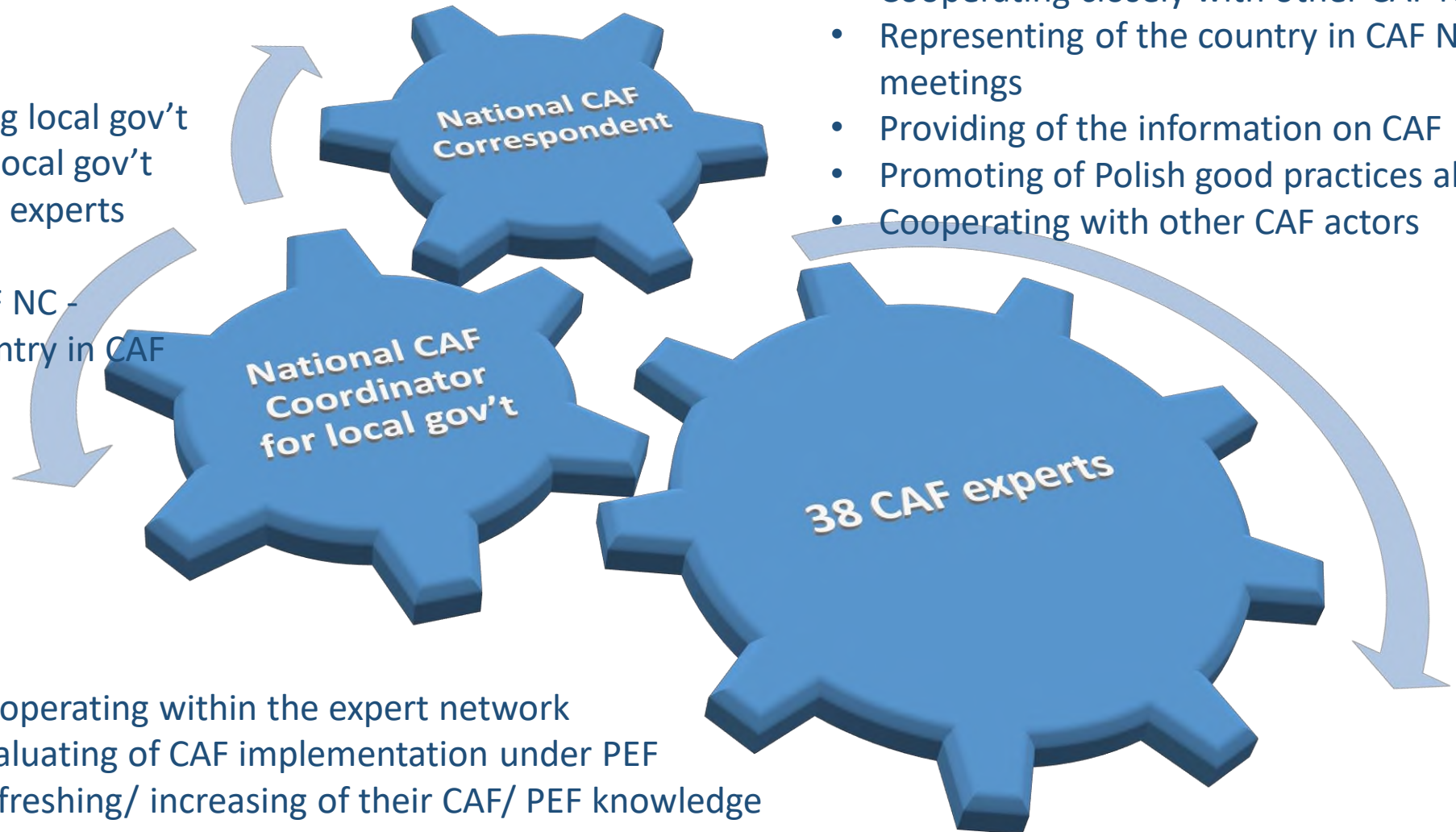
National Institute for Local Government, public agency of the Ministry of the Interior and Administration

Experts representing private sector or local administration, retrained under the EU project implemented by the MIA

Structure of the Polish „CAF Network”

– main tasks

- Promoting of CAF among local gov't
- Ensuring of the PEF for local gov't
- Coordinating of the CAF experts network
- In cooperation with CAF NC - representing of the country in CAF NC meetings



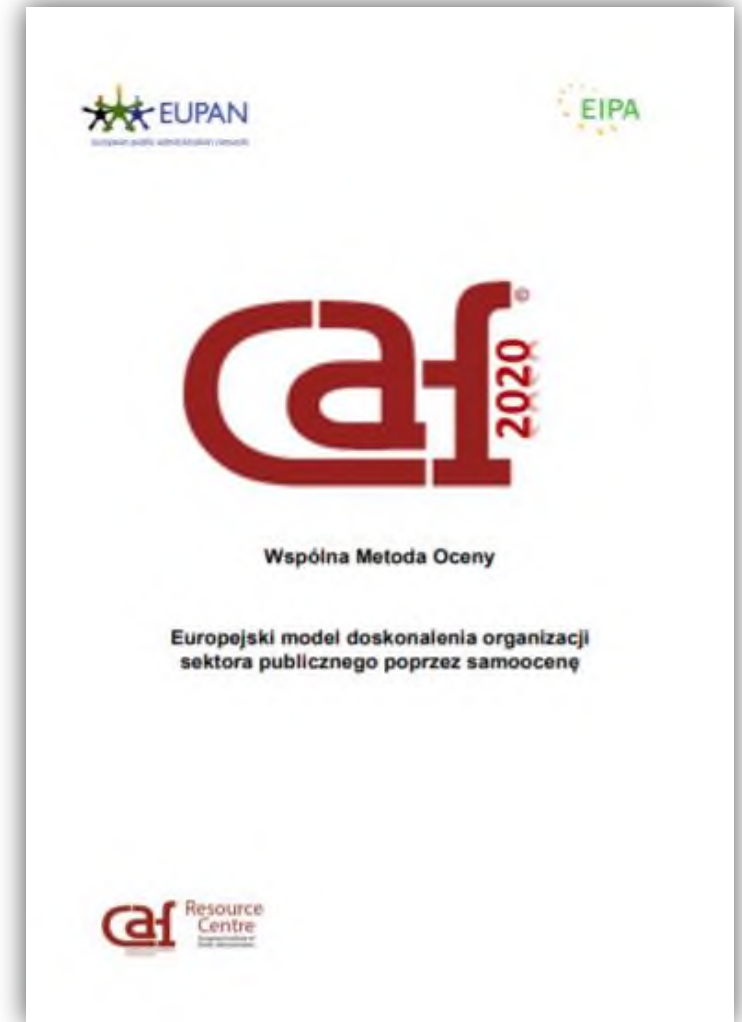
- Cooperating closely with other CAF NCs
- Representing of the country in CAF NC meetings
- Providing of the information on CAF
- Promoting of Polish good practices abroad
- Cooperating with other CAF actors

- Cooperating within the expert network
- Evaluating of CAF implementation under PEF
- Refreshing/ increasing of their CAF/ PEF knowledge

Facilitation – services offered

Publications on CAF and PEF:

- Polish CAF brochure
- CAF guide
- Polish PEF procedure
- Selection of good practices, implemented as a result of the CAF use



Facilitation – services offered

Dedicated webpage on CAF of the CAF NC:

<https://www.gov.pl/web/sluzbacywilna/caf>

<https://www.gov.pl/web/sluzbacywilna/wiadomosci-caf>

The screenshot shows the website 'Serwis Służby Cywilnej' with a navigation menu including 'O służbie cywilnej', 'Co robimy', 'Aktualności', 'CAF', 'Kontakt', and 'PL'. The main content area is titled 'Podstawowe informacje o CAF - cele i korzyści'. A sidebar on the left contains links for 'Podstawowe informacje o CAF - cele i korzyści', 'Wspólna Metoda Oceny - CAF', 'Pytania i odpowiedzi', 'Dokumenty do pobrania', 'Linki', and 'Kontakt'. The main text explains the 'Wspólna Metoda Oceny' (Common Assessment Framework, CAF) as a model for complex management quality (TQM) that helps public sector organizations become more effective. It was developed for the public sector and is applicable to all public organizations in Poland. Key points include its use in all public sector areas and at various levels (national, regional, or local). The CAF is available in the public domain without charge.

The screenshot shows the 'Serwis Służby Cywilnej' website with a navigation menu including 'O służbie cywilnej', 'Co robimy', 'Aktualności', 'CAF', 'Kontakt', and 'PL'. The main content area is titled 'CAF'. A sidebar on the left contains a link for 'CAF'. The main text features a 'CAF 2020 Towards Public Administration Reform and European Integration' logo. A news item dated 05.01.2021 is titled 'Konferencja z okazji 20-lecia CAF - zapowiedź' and mentions a conference on February 17th dedicated to the 20th anniversary of CAF, featuring a presentation of a new book on CAF by Anna Sochacka, an expert from Krakow. The event will also discuss the future of the CAF Method.

The screenshot shows the website of the National Institute of Territorial Self-Government (NIST) with a navigation menu including 'Nauka i badania', 'Wydarzenia', 'O Instytucje', 'Edukacja', 'Wspólna Metoda Oceny CAF', 'Prawo', and 'Serwis obywatelsko-samorządowy'. The main content area is titled 'Aktualności CAF'. A news item dated 18.12.2020 is titled 'Portugalia przeprowadzi badanie nt. CAF'. Another news item dated 05.01.2021 is titled 'Konferencja z okazji 20-lecia CAF - zapowiedź'. A photo shows a group of people, including a man in a suit presenting a certificate to a woman in a red dress.

Dedicated webpage on CAF of the CAF NO

<https://www.nist.gov.pl>

Facilitation – services offered



Free of charge training activities on CAF for gov't administration (2017-2018)



Free of charge training activities on CAF for government administration (2017)



In 2020 - free of charge online training workshops on CAF for 330 public administration employees

Facilitation – services offered

Free of charge **CAF External Feedback** and possibility obtain apply for Effective CAF User Label for local gov't



Photo: CAF NO



Photo: <https://powiat-nowosolski.pl/e-wizyta-ekspertow-caf-w-starostwie/>

In 2020 organisation of the online „onsite visit”

Facilitation – services offered

Photo: CAF NO



Network of CAF Experts (CAF External Feedback Actors), coordinated by CAF NO:

- meetings of CAF experts, CAF CN and CAF NO
- cooperation in the process of updating the method
- cooperation in drafting the *road map* of CAF2020 promotion

Photo: CAF NO



CAF promotion – next steps



- **Survey on CAF** knowledge, interest and needs among public administration offices - joint project of the CAF NC and CAF NO



- Designing the Polish CAF users data base
- Developing the list of CAF information needs

CAF is worth the effort!



Contact us in Poland!

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